

DEPARTMENT OF FINANCE **ANNUAL REPORT**

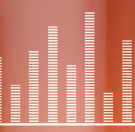
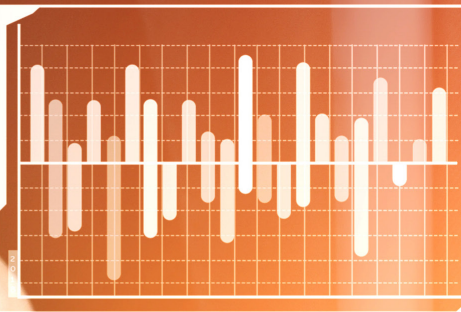
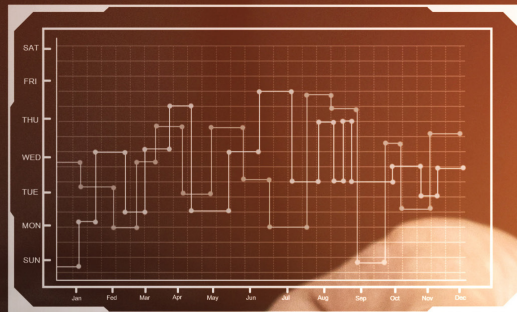
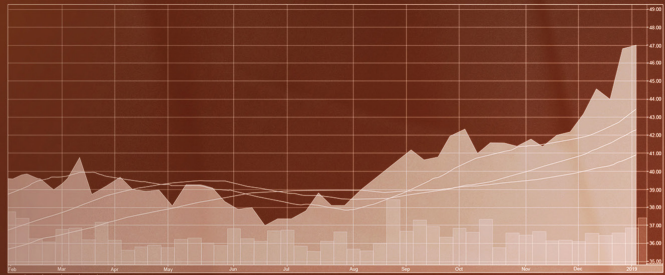
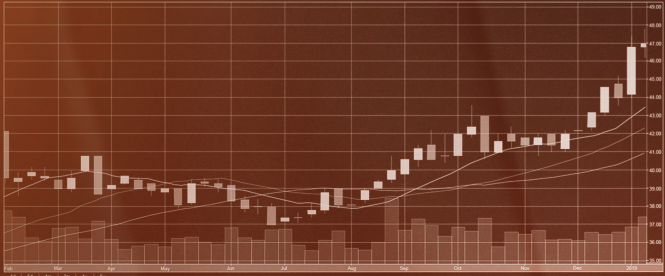
2021

*Commonwealth of the Northern Mariana Islands | Department of Finance
Annual Report for Fiscal Year 2021*



DEPARTMENT OF FINANCE







DOF **2021 ANNUAL REPORT**

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DEPARTMENT OF FINANCE

MESSAGE FROM THE SECRETARY



Håfa adai, Tiróów and Greetings,

The CNMI's uncertainties continued in 2020 and through 2021 with the grip of the Covid-19 pandemic continuing to affect international and local governments and our citizens of this Commonwealth. The Governor's Office, with the advice of the Department of Finance, maintained a strong focus on ensuring that our people and our industries received critical recovery measures and resources as quickly as possible.

This past year the role of the Department of Finance focused on sustaining budgetary levels, analyzing, and implementing cost cutting measures, and working to support the government's response to Covid-19.

We took steps to change the way we work with the community and interact with technology which allowed us to increase our resilience, and to strategically position the Department to respond efficiently to future challenges.

The past year and the "pause" that the entire world faced allowed us to refine our operations and to ensure a shared focus on departmental priorities and resource allocation. The Department can contribute to economic growth by focusing on long-term objectives and commitment to integration across the public and private sectors. We have streamlined our operations and processes, embraced new technologies and ensured that our citizens were served to the best of our abilities.

I wish to thank all Finance staff for their outstanding commitment and professionalism in delivering on the priorities and achievements outlined in this report. Like the world around us, nobody anticipated this pandemic to affect us in so many ways; but we persevered and continue to overcome daily challenges during these times.

A handwritten signature in black ink, which appears to read "David DLG Atalig". The signature is stylized and fluid.

DAVID DLG ATALIG
Secretary of Finance

OUR MISSION AND GOALS

To continue to seek out new and innovative ways to effectively administer the financial needs and requirements of the CNMI government:

- 1. Collect, deposit, disburse, manage, and account for public funds in accordance with CNMI Statutes.*
- 2. Enforce CNMI Tax Laws, other applicable laws, and customs regulations by encouraging voluntary compliance or, as needed, by enforcement.*
- 3. Exercise general supervision and accountability of government assets, and provide resources needed by the accomplishment of their mission.*

VISION STATEMENT

Driving practical, cost-effective, and quality outcomes across government to benefit the people of the Commonwealth of the Northern Mariana Islands.

“

Our values reflect our vision, who we are and how we go about our business.



STRUCTURE AND DIVISIONS

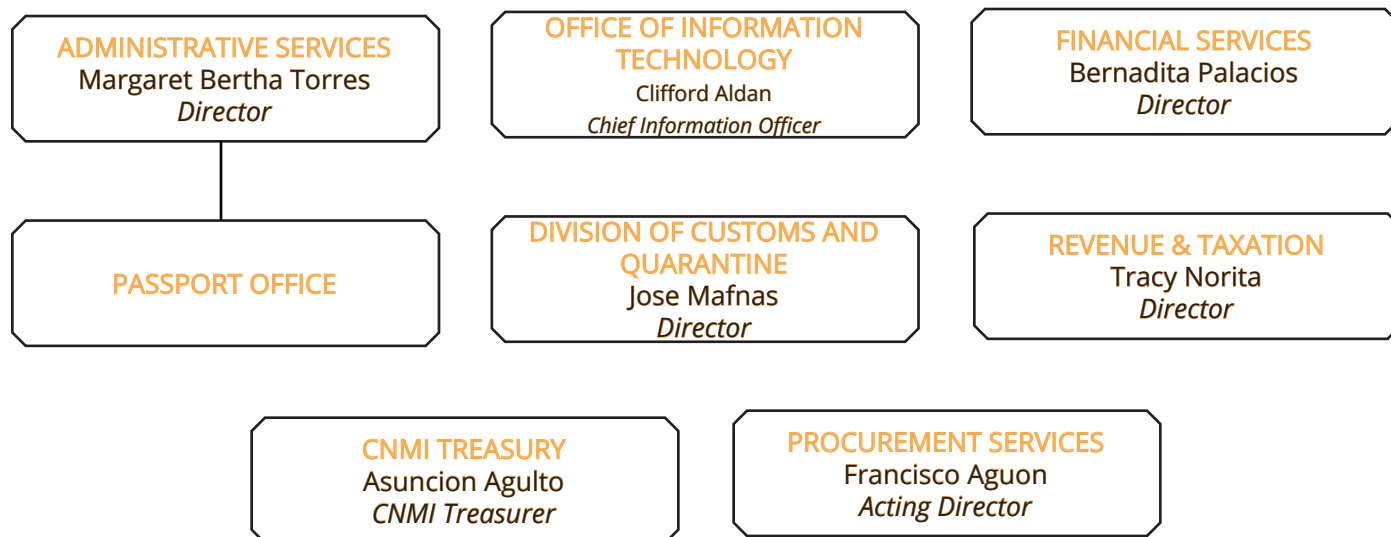
DEPARTMENT OF FINANCE ORGANIZATIONAL STRUCTURE

It has been a challenging but successful year for the Department. Our team members have accomplished so much in so little time. We have been able to work around problems and find faster solutions and end-results to ensure our people get their much-needed resources. This is attributed to the hard work of each office and division; the efforts of each is instrumental to the success of the entire Department.

DEPARTMENT OF FINANCE

OFFICE OF THE SECRETARY

David DLG. Atalig
Secretary of Finance



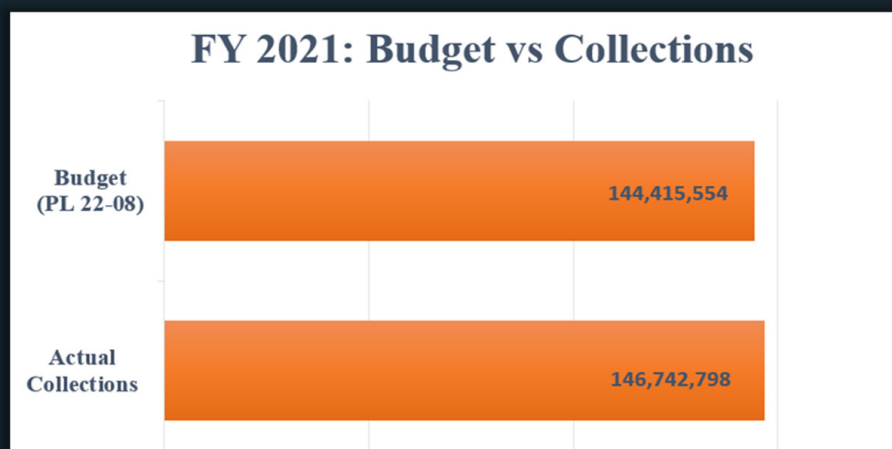
Our people, our processes and relationships have been refined. More resources put into the right places equates to better services and value.

-Secretary Atalig

FY '21 FINANCIAL SUMMARY

REVENUES/RESOURCES

The impact of the Coronavirus Disease 2019 (COVID-19) pandemic on the Commonwealth of the Northern Mariana Islands (CNMI) economy persisted through FY 21. Between FY 20 and FY 21, total tourism arrivals decreased by 97.5%. The CNMI mitigated a larger impact on the tourism economy through the establishment of the region's first travel bubble agreement with South Korea and the implementation of the Tourism Resumption Incentive Program (TRIP), which increased Korean arrivals considerably in the 4th Quarter of FY 21. This persistent decline in the overall tourism sector had significant impacts to local revenue generation, but the economic contraction was offset by the infusion of U.S. federal funding stemming from the American Rescue Plan Act (ARPA) in the amount of \$481,876,521.



Tourism is the largest sector of the economy that generates the majority of the CNMI's exports. The industry provides for vital external funding that our economy needs to support jobs, business growth, and a wide array of public services. This impact on our economy has forced the Department of Finance to report significant reductions in locally available resources to operate the CNMI government. The necessary response to the economic constraints caused by the pandemic was to mobilize available federal resources in supporting continued income and expenditures through the economy. Through proactive cooperation with department heads, and through a range of stimulus programs aimed at offsetting the loss of external capital, actual collections surpassed the projected revenue budget for FY 21.

Of the total tax collections made in FY 21, 76% originated from Income Taxes. The primary source of local revenue came from Business Gross Revenue Taxes which represented 36% of total tax collections, but fell below budgetary estimates due to the impacts of the pandemic on business and commercial activity.

Income taxes derived from personal income tax in a form of Wage and Salary Tax and the collection of Personal Income Tax under the Northern Marianas Territorial Income Tax (NMTIT), nearly surpassed the total BGRT collections, with Wage and Salary collecting \$24,266,542 and the NMTIT collections of Personal Income collecting \$23,994,580. Personal NMTIT taxes in particular far exceeded previous budgetary projections, collecting \$22,598,163 more than forecasted.

Meanwhile, Excise Tax collections fell short of projections, with total receipts amounting to \$26,565,371 or 20% of collected resources.

It is important to note that the collections presented in this section do not include casino revenues, and other licenses and fees, also known as earmarked resources pursuant to Public Law 21-08 outlining the fiscal management of FY 21.

APPROPRIATIONS & EXPENDITURES

Following debt service payments, and earmarked funds, the remaining resources available for general appropriation was \$96,476,054 at the beginning of FY 21. Despite strong collection effort, the extent of the required pandemic response necessitated large and continued expenses from the General Fund. Consequently, total spending and obligations for the fiscal year exceeded the appropriated resources by 54%.

Of the total approximate \$64.7 million in deficit, \$37.9 million or 59% was derived from the COVID-19 threat prevention and mitigation efforts to safeguard our community from the spread of the deadly disease, while \$7.1 million or 11% was from medical referral costs.

It is important to note that \$3.9 million was reimbursed for Yutu expenditures resulting in approximately \$34 million in total Disaster & COVID expenditures. It is the government's rapid response and dedication to combat the spread of the virus within the community that has managed to keep the CNMI as one of the safest places within the nation.

The table below summarizes the total estimated deficit for FY 2021 after Actual Revenue Collection and Covid-19 Pandemic Disaster (FEMA Reimbursable):

FY 2021 Deficit	\$64.7	million
FY 2021 Actual Revenue Collection above allotment (after pensions and debt service)	(\$3.3)	million
Covid-19 Pandemic Disaster (FEMA Reimbursable)	(\$18.8)	million
Total FY 2021 Estimated Deficit	\$42.6	million

Source: Commonwealth of the Northern Mariana Islands, General Fund Revenue & Budget v Expenditure Report as of September 30, 2021 (Attachment A & B – Revenues and Expenditures)

The CNMI ended the Fiscal Year with a \$3.3 million in revenue surplus above projections. This surplus, in addition to the \$18.8 million in COVID Pandemic Disaster expenses currently pending review for reimbursement with Federal Emergency Management Agency (FEMA), it is estimated that the total deficit of \$64.7 million will be reduced to \$42.6 million



Category	Total Expenditures	Total Allotments
Medical Referral	9,248,406	2,163,816
Law Enforcement	26,690,706	13,228,026
Disaster	33,996,663	-

Source: Commonwealth of the Northern Mariana Islands, General Fund Budget v Expenditure Report as of September 30, 2021 (Attachment B - Expenditures)

Law Enforcement expenditures consisted primarily of overtime from personnel of the Department of Public Safety (DPS), Department of Fire and Emergency Medical Services (DFEMS), Department of Corrections (DOC), and the Department of Finance - Division of Customs Services with an aggregate deficit of \$13,462,680. This Law Enforcement deficit was primarily related with response to the COVID-19 pandemic, and was covered by the General Fund. Whereas Medical Referral expenditures exceeded the FY 21 allotment by \$7 million as a result of the requirement to send patients to the US mainland for medical care because of travel restrictions in Asia caused by the global pandemic.

FISCAL POSITION

As of September 30, 2021, the CNMI Government's unbudgeted expenses in addition to those expenses attributable to disaster related activities totaled \$8,441,157. See Table 1.1 for more details.

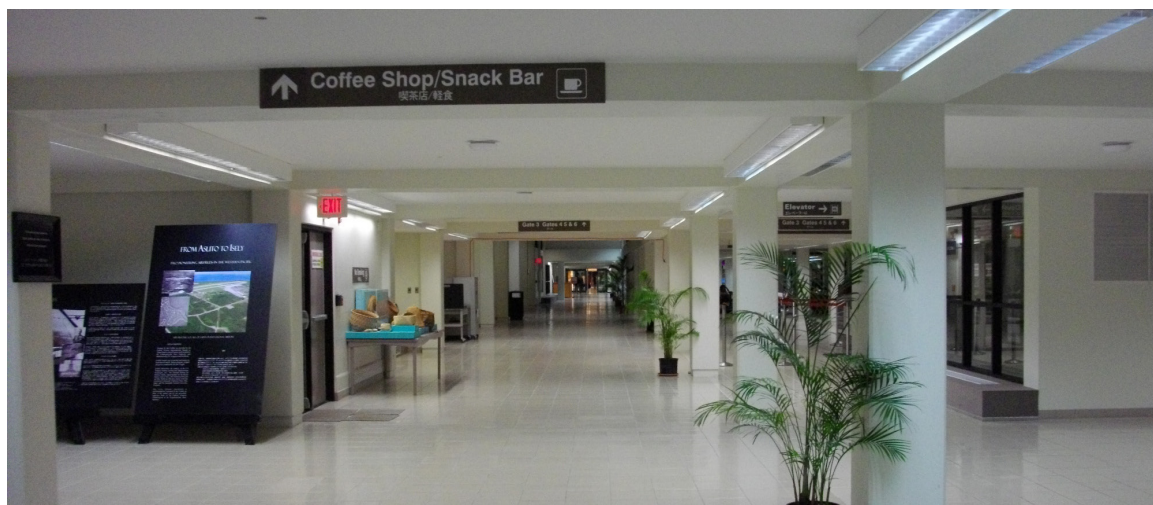
Business Unit	Account/Description	Amount
1000	Revenue Collections Saipan/Bank & Credit Card Fees	1,408,452
1591	Utility - CNMI Gov't Bldg.	6,000,000
1623	AG's External Legal Fees	1,032,705
Total		8,441,157

(Above) Table 1.1 - Unbudgeted Expenses and Liabilities

The CNMI economy is continuing its efforts to recover from the pandemic that has affected our primary tourism markets of China, Korea, and Japan. The suspension of international flights to the CNMI were in effect throughout much of FY 21. Figure 1.2 illustrates visitor arrivals for FY 21 compared to those in FY 20. With the CNMI receiving federal assistance, the CNMI's tourism industry was able to successfully negotiate the signing of a travel bubble agreement with the South Korean government allowing for the implementation of MVA's Tourism Resumption Investment Program (TRIP) at the start of the 4th Quarter for FY 21.



(Above) Figure 1.2 - FY 2021 Tourism Arrivals



FINANCIAL OUTLOOK

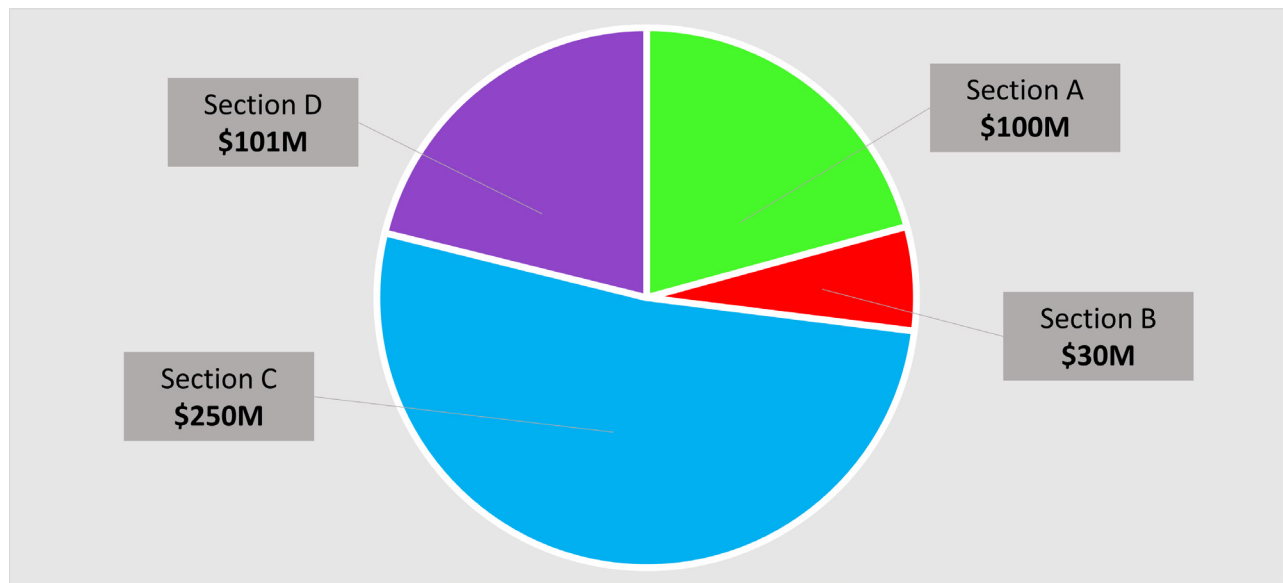
The prolonged Covid-19 pandemic and the development of new variants present both uncertainties and opportunities for the Government of the Commonwealth of the Northern Mariana Islands (CNMI). Governments across the world have focused on vaccination as the primary means of combating the pandemic. While the global rate of fully vaccinated individuals currently stands at 50%, the CNMI has achieved a vaccination rate of 99.9% of eligible residents as of March 26, 2022. This extraordinary feat presents the CNMI with the strategic opportunity to return to normalcy at an accelerated rate through successful immunization and inoculation of the population, heralding of full domestic commercial activities, and the resumption of tourism arrivals to the Commonwealth. The travel bubble prudently achieved through collaboration between the Administration, Marianas Visitors Authority, and the South Korean government has allowed for a partial resumption of tourism from South Korea to the CNMI, while maintaining strict adherence to our domestic COVID-19 mitigation guidelines. Expansion of the travel bubble program to other key foreign tourism market partners like Japan, China, Hong Kong, and Taiwan are necessary options for the CNMI to pursue and in order to restore necessary government revenue. Ideally, a larger scale resumption in overall business in tourism activities would mean a subsequent increase in spending throughout the local economy, which would result in a larger tax base to defray the cost of public services.

U.S. federal programs, such as ARPA, have provided economic stability and supported commercial activity, while aiding in the fight against the spread and impacts of COVID-19. The swift injection of direly needed federal resources has further mitigated the shortfall of available local revenues and resources and allowed for the continued administration of government services. Assuredly, these federal funding and resources are only temporary, however, and efforts to aggressively pursue more sustainable, larger scale resumptions in tourism and economic activities would be required to meet unrelenting government obligations.

Despite the continued uncertainties of the CNMI economy, critical legislation geared toward generating revenue and encouraging economic diversification would augment government resources, and the Department of Finance is keenly interested in working with stakeholders to develop sensible policies in the months ahead.



AMERICAN RESCUE PLAN ACT STATUS & UPDATES



Section 602. Uses of Funding	Total Allocated	Expended/Awarded	Percent Expended/Awarded
(A) to respond to the public health emergency with respect to the Coronavirus Disease 2019 (COVID-19) or its negative economic impacts, including assistance to households, small businesses, and nonprofits, or aid to impacted industries such as tourism, travel, and hospitality	\$ 100,000,000	\$ 100,000,000	100 %
(B) to respond to workers performing essential work during the COVID-19 public health emergency by providing premium pay to eligible workers of the territory that are performing such essential work, or by providing grants to eligible employers that have eligible workers who perform essential work	\$ 30,000,000	\$ 6,000,000	20 %
(C) for the provision of government services to the extent of the reduction in revenue of such territory, due to the COVID-19 public health emergency relative to revenues collected in the most recent full fiscal year of the territory prior to the emergency	\$ 250,000,000	\$ 62,000,000	25 %
(D) to make necessary investments in water, sewer, or broadband infrastructure	\$ 101,876,521	\$ 11,000,000	11 %
Total Section 602	\$ 481,876,521	\$ 179,000,000	

Section 602A: to respond to the public health emergency with respect to the Coronavirus Disease 2019 (COVID-19) or its negative economic impacts, including assistance to households, small businesses, and nonprofits, or aid to impacted industries such as tourism, travel, and hospitality.

- *Respond to the Public Health Emergency*
 - *Vaccine Incentive Program*
- *Assistance to Households*
 - *CNMI \$500 Local Stimulus*
- *Assistance to Small Businesses*
 - *CEDA*
 - *MPLT*
- *Assistance to Nonprofits*
 - *Organizations with IRS Nonprofit Status*
- *Assistance to Tourism, Travel, Hospitality, and other Impacted Industries*
 - *TRIP Program*
 - *CPA*

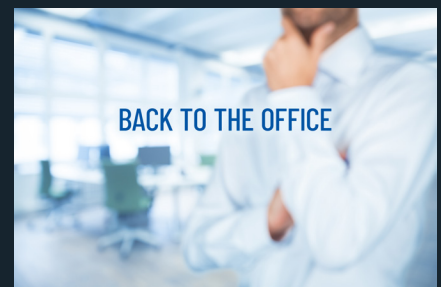


Section 602B: to respond to workers performing essential work during the COVID-19 public health emergency by providing premium pay to eligible workers of the territory that are performing such essential work, or by providing grants to eligible employers that have eligible workers who perform essential work.

- *Premium Pay for Frontline Workers and First Responders*
 - *Commonwealth Healthcare Corporation (CHCC)*
 - *Department of Public Safety (DPS)*
 - *Department of Fire and Emergency Management Services (DFEMS)*
 - *Homeland Security and Emergency Management (HSEM)*
 - *Private Partners*

Section 602C: for the provision of government services to the extent of the reduction in revenue of such territory due to the COVID-19 public health emergency relative to revenues collected in the most recent full fiscal year of the territory prior to the emergency.

- *Reinstate Furloughed Employees*
- *Continued Government Services*
- *Resumed Operations and Activities of the Judicial and Legislative Branches*



Section 602D: To make necessary investments in water, sewer, or broadband infrastructure.

- *CUC Water and Wastewater Projects*

SEC 603.B.3 (ISLANDS)

American Rescue Plan of 2021

Allocation to the Northern Mariana Islands

Subtitle M—Coronavirus State and Local Fiscal Recovery Funds, H.R. 1319 (U.S.P.L. 117-2)

Section 603.b.3 (Counties)**I. Allocation by Census Population (2010)**

GENC	County/Area Name	Year	Population	%age Total Pop.	603.b.3.a Counties	\$10,466,141
MP	Northern Islands	2010	-	0.0000	\$0	
MP	Rota	2010	2,527	0.0469	\$490,840	
MP	Saipan	2010	48,220	0.8949	\$9,366,170	\$9,366,170
MP	Tinian	2010	3,136	0.0582	\$609,131	
	Total		53,883		\$10,466,141	

[fiscalrecoveryfunds_countyfunding_2021.05.10-1a-508A.pdf \(treasury.gov\)](#)
II. Distribution for 3rd Senatorial District by Voter Population

Election District	County/Area/Name	2010 Pop.	Total Voter Population	%age by Voter Pop.	100% proportionate by Voter population
1 - 4	Saipan	48,220	14,724	0.9891	\$9,264,241
4	Northern Is.	-	162	0.0109	\$101,929
	Total	48,220	14,886	1.0000	\$9,366,170



SEC 604

ARPA_Sec_604 (Capital Projects Fund)

US Treasury shall pay \$100,000,000 of such amount in equal shares to the United States Virgin Islands, Guam, American Samoa, the Commonwealth of the Northern Mariana Islands, the Republic of the Marshall Islands, the Federated States of Micronesia, and the Republic of Palau;

\$14.2 M
Appropriated



Broadband Benefits:

- *Subscriber cost savings*
- *Economic benefits*
- *Smart services*
- *Our people will have better:*
 - *digital skills*
 - *online education*
 - *higher rates of new business formations*

ECONOMIC OUTLOOK

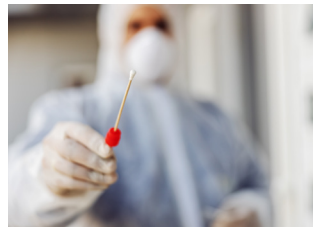
CNMI'S ECONOMIC OUTLOOK FOR FY-2022



Overall, the CNMI's main industry, tourism, suffered considerable challenges due to the COVID-19 pandemic.



As the primary driver of economic activity and government revenues, impacts to both due to delay and impediments to full tourism recovery will persist through the next fiscal year.



These impacts are mitigated in part by the surge of Federal government spending in the CNMI. This spending is slated to support employment, infrastructure development, and tourism recovery. While the regular functioning of the economy is not foreseen in the coming year, these mitigations will assist in protecting the core structure of the government's ability to generate sufficient resources to maintain operations.

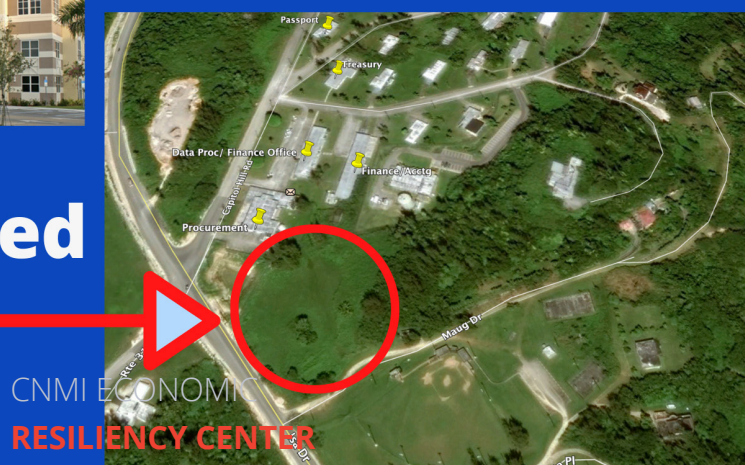
The Department of Finance anticipates further recovery of its financial system through the development of the **CNMI Economic Resiliency Center**.

The Resiliency Center is funded through an award from the U.S. Economic Development Administration (EDA), which is expected to create 1,500 jobs.

The \$19.6-million competitive grant award is one of the largest economic development grant awards to a state or territory in the history of the EDA.



Proposed Site



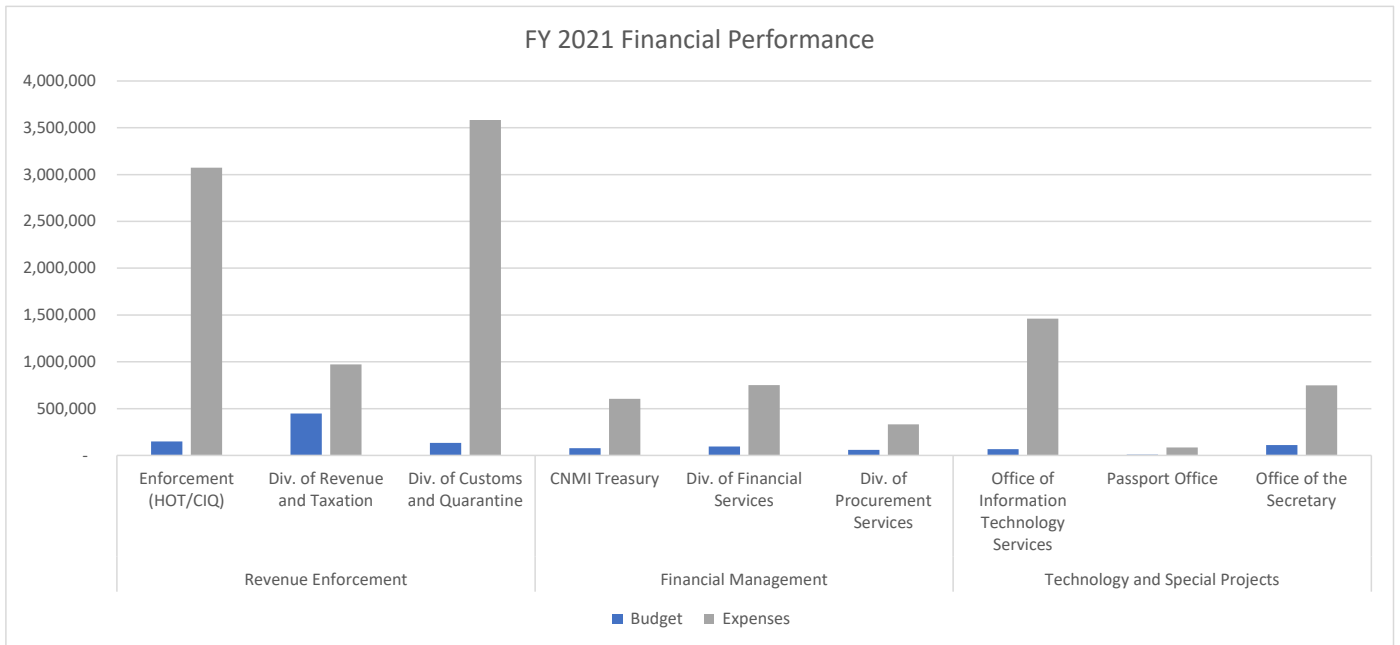
CNMI ECONOMIC
RESILIENCY CENTER

This project is funded by the Additional Supplemental Appropriations for Disaster Relief Act of 2019 (Public Law 116-20), which provided EDA with \$600 million in additional Economic Adjustment Assistance Program funds for disaster relief and recovery for areas affected by Hurricanes Florence, Michael, and Lane, Typhoons Yutu and Mangkhut, wildfires, volcanic eruptions, and other major natural disasters occurring in calendar year 2018, and tornadoes and floods occurring in calendar year 2019, under the Robert T. Stafford Act.

This funding, alongside Office of Insular Areas (OIA) Technical Assistance Programs (TAP), grants to provide for project development and systemic upgrades to the CNMI's financial and economic management tools.



FY 2021: OPERATIONS



Operations costs exceeded budget allotments due to operational necessities unaccounted for in PL 21-35. For FY2021, the CNMI Department of Finance was allocated only \$10,131.00 for the operations of its seven divisions under its umbrella. No utility budget was identified but incurring utilities costs were a necessity. Not reflected on the graph is the necessary \$11.6M expense incurred to implement and manage the new Financial Management System.



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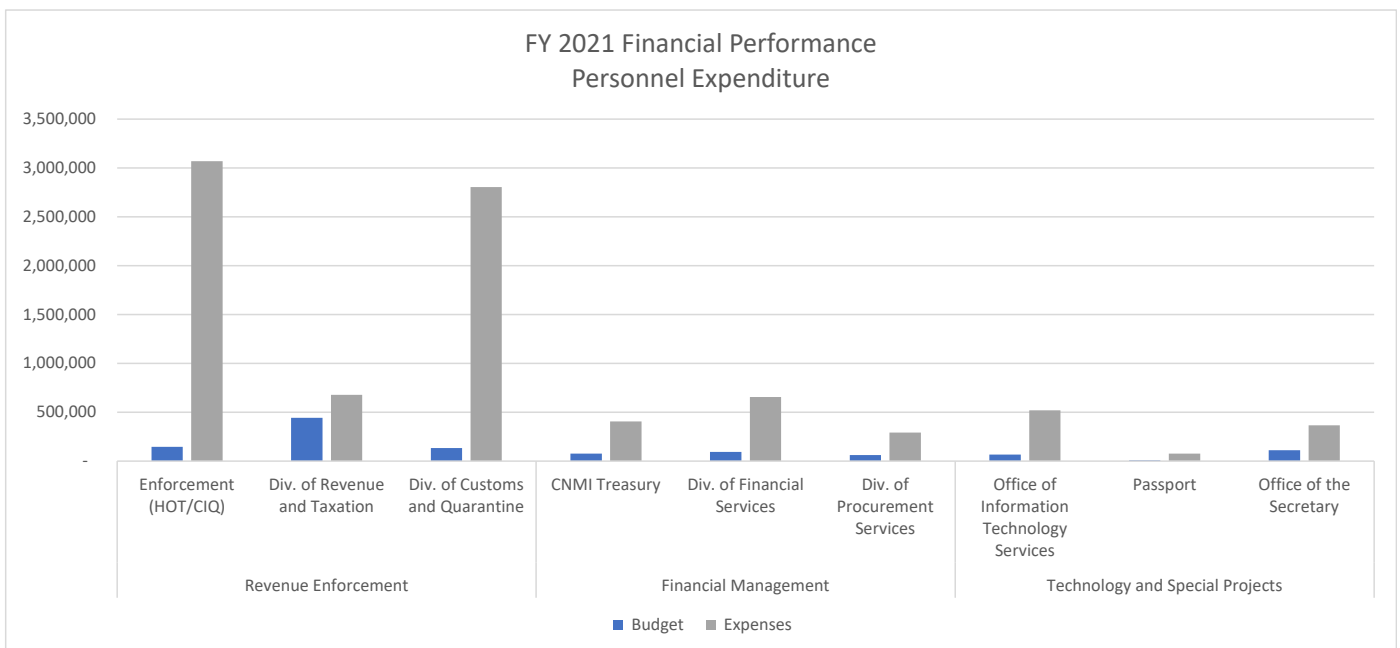
Changes to the operating environment provide opportunity for us to extend and enhance our role across the sector.



FY 2021: PERSONNEL

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Our people are key to achieving our vision.



Public Law (PL) 21-35 allotted the CNMI Department of Finance \$992,599.00 for 163 Personnel for FY21. This amount was to provide \$15K per year for Revenue and Taxation Personnel of 29; \$1.7K per year for the Customs Personnel of 78; \$9.5k per year for CNMI Treasury personnel of 8; \$4.9k per year for Financial Services Personnel of 19; \$6.7k per year for Procurement Services Personnel of 9; \$7.4k per year for OIT Personnel of 9; \$1.7k per year for Passport Personnel of 4; and \$15.7k per year for Office of the Secretary Personnel of 7.

DIVISION OF REVENUE & TAXATION

The Division of Revenue & Taxation provide taxpayers assistance in understanding and meeting their tax responsibilities while enforcing the law.

In Fiscal Year 2021, the Division of Revenue & Taxation utilized online payment service platform via <http://lata.localgov.org>. Additionally, the division assisted in the release of approximately \$71M Second & Third Economic Impact Payments (Stimulus), and \$21.9M of Local Stimulus via Visa Debit Card to thirty-three thousand taxpayers.



BUSINESS LICENSE

New Applications	721
Renewals	3,301
Amendments	421



COMPLIANCE

Tax Rebates/Refund	\$4.8M
Child Tax Refunds	\$8.8M
Education Tax Credit	\$99.8K

“

We now look to a future where being innovative, finding new ways of doing things and reform are a hallmark of what we do.



Welcome to the Localgov Tax Administration Application

Already have an account? Please log in.
Need an account? Please click Sign Up to register.

[Log In](#)
[Sign Up](#)

For CNMI Taxpayers Only: Access QuickPay and QuickRegistration without logging in.

Are you a municipal user and need an account? Please contact Customer Support for assistance.

To reduce the risk of messages going to your spam filter, please add Localgov Customer Service email address, service@localgov.org, to your contacts.



EXAMINATION

Penalties & Interest

Business Gross Revenue	\$173,975.00
Corporate Tax	\$99,284.45
Individual Income Tax	\$40,651.59



ENFORCEMENT

Site Visit	188
Notice of Violation	14
Cease & Desist Order	31



TECHNICAL RESEARCH

Disclosure Requests	31
Social Security Validation	97,160
Certifications/Recertifications	80



COLLECTIONS

Installments	90
Tax Liens Filed	27
Tax Levies Filed	2
Cashier Transactions	69,025
Online Transactions	1,277



CNMI TREASURY

The CNMI Treasury is responsible for the receiving and safekeeping of all revenues coming in to the CNMI Government. Its mission is to pursue effective revenue enhancement programs to monitor, control, audit, and invest government funds.



Driving practical, cost-effective and quality outcomes across government to benefit the people of the Commonwealth of the Northern Mariana Islands.



The following data reflects all checks and electronic fund transfers facilitated by the CNMI Treasury for Fiscal Year 2021:

SOURCE	TRANSFERS
General Fund	12,487
Federal Fund	8,649
CIP	135
Tax/EIP/ACTC - Checks	83,491
Tax/EIP/ACTC - ACH	47,165

DIVISION OF CUSTOMS AND QUARANTINE

“Striving to reach our aspiration will require us to rethink how we go about our business.”

Executive Order 2021-09 signed and promulgated on April 26, 2021 established the Division of Customs and Quarantine with the responsibility to facilitate trade, collect excise tax, seize prohibited import/export items, and prevent the introduction and/or spread of harmful organisms entering the CNMI

The following data provides a glimpse of the Division of Customs and Quarantine's efforts in line with its mission to safeguard our borders:



CONTROLLED SUBSTANCE

Cocaine	4.2 g
Methamphetamine	443 g
Marijuana	318.2 g
Marijuana Seeds	53.3 g
THC	10.2 g



UNDECLARED/UNDERVALUED

Construction Materials	118 pcs
Auto Parts	158 pcs



AGRICULTURAL ITEMS

Plant Materials	7 lbs
Animal By-Products	8 lbs



REVENUE COLLECTION

Saipan	\$32,289,824.42
Tinian	\$51,169.61
Rota	\$444,034.11

DIVISION OF
FINANCIAL SERVICES

The Department of Finance, Division of Financial Services is responsible for the administration of all accounting transactions and financial records in matters pertaining to Payroll, Travel, Accounts Payable, Operations, Federal, and Reconciliation for the CNMI Government.



TRANSACTION SUMMARY

Payroll (26 Pay-Period)
Accounts Payable
Travel

3,493 Employees
3,674 Vendors Paid
1,880 Official Travel





PASSPORT
OFFICE

CATEGORIES	SAIPAN	TINIAN	ROTA
Minor Passport	1,049	35	45
Adult Passport	1,506	17	18
Minor Card	162	5	9
Adult Card	251	3	3
Expedite	518	0	2
Execution	1,938	46	59



OFFICE OF **INFORMATION TECHNOLOGY**

To implement, maintain, secure, and provide an integral framework to optimize all local government systems and applications.

The Office of Information Technology (OIT) delivers information technology and telecommunication services to government agencies, boards and commissions as well as policy and standards development, lifecycle investment planning and privacy and security management.

The Chief Information Officer's Office provides the management and leadership of the Office of Information Technology (OIT) and is responsible for the strategic direction and efficient use of information technology across the Commonwealth and for oversight of IT activities.



OIT advises and assists with:

- Enterprise IT Architecture & Policy
- Enterprise IT Project Management Office
- Strategic Investment Management
- Cybersecurity Governance
- Data Center, Edge Computing, and Cloud Computing Operations
- Enterprise Application Management
- Software Development Services
- Audio-Visual and End User Computing
- IT Lifecycle Management
- Unified Network and Broadband Services
- Multi-Agency Radio Communication System
- Stimulus and Child Tax Credit Distributions



IT SERVICE

General Issues	473
JDE Programming	153
Tax System Programming	30
Software/Hardware Issues	86
Network Issues	42
Other Issues	10

NO.

SOFTWARE DEVELOPMENT

Stimulus Portal

stimulus.dof.gov.mp
3,400 Registrations

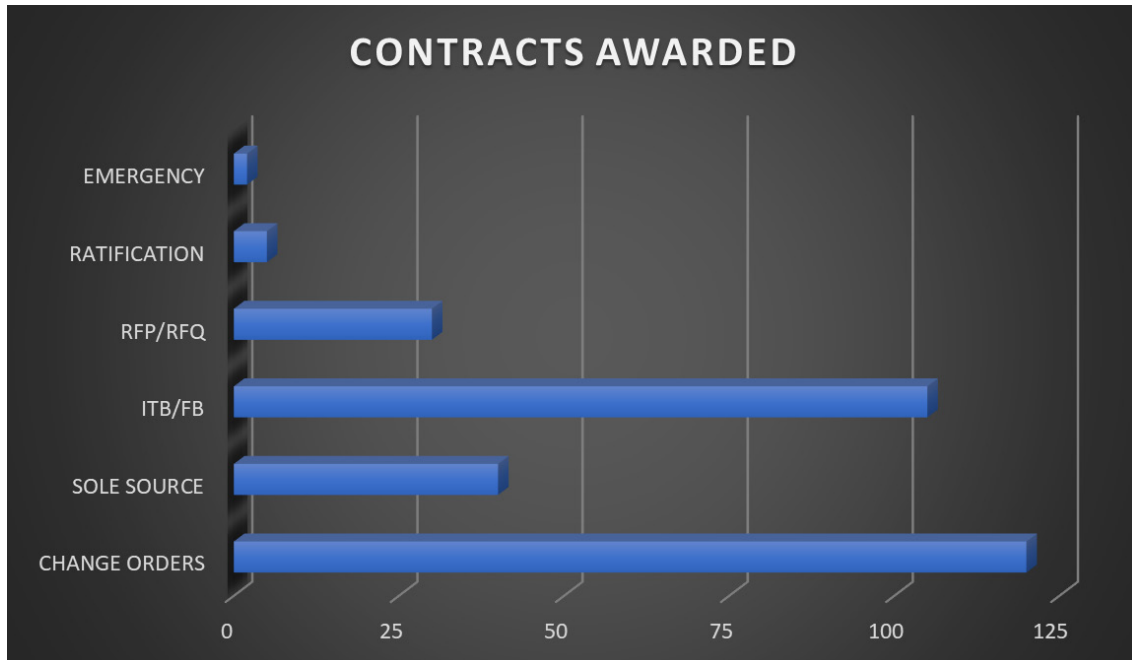
Stimulus Portal

ctcup.dof.gov.mp
5,600 Registrations



DIVISION OF PROCUREMENT SERVICES

To promote the general supervision and accountability of the requisition and provision of government assets and contracts needed by the government to provide public services across departments and agencies within the CNMI government.



PROCESSED

Invitation to Bid	114
Request for Proposal	44
Purchase Orders	18,326

INVENTORY/RECON

In-house Inventory	67
Reconciled Inventory	51



TECHNOLOGY INITIATIVES

Delivering better and faster assistance to the public — greater transparency and accessibility, sustainable office practices, secure data that's easy to manage and maintain, and faster results.

“

Going forward, you can expect us to do things differently to make a real difference.

New Financial Management System

- Munis Financial Management
- Energov Permitting Software
- Human Capital Management
- Enterprise Asset Management

Technology is changing the way financial products and services are accessed and used by the world. The Department of Finance has invested in innovative technologies that improve our processes and provide convenience for customers.

These investments will greatly improve the way the Government connects to and interacts with their customers and how they operate internally.



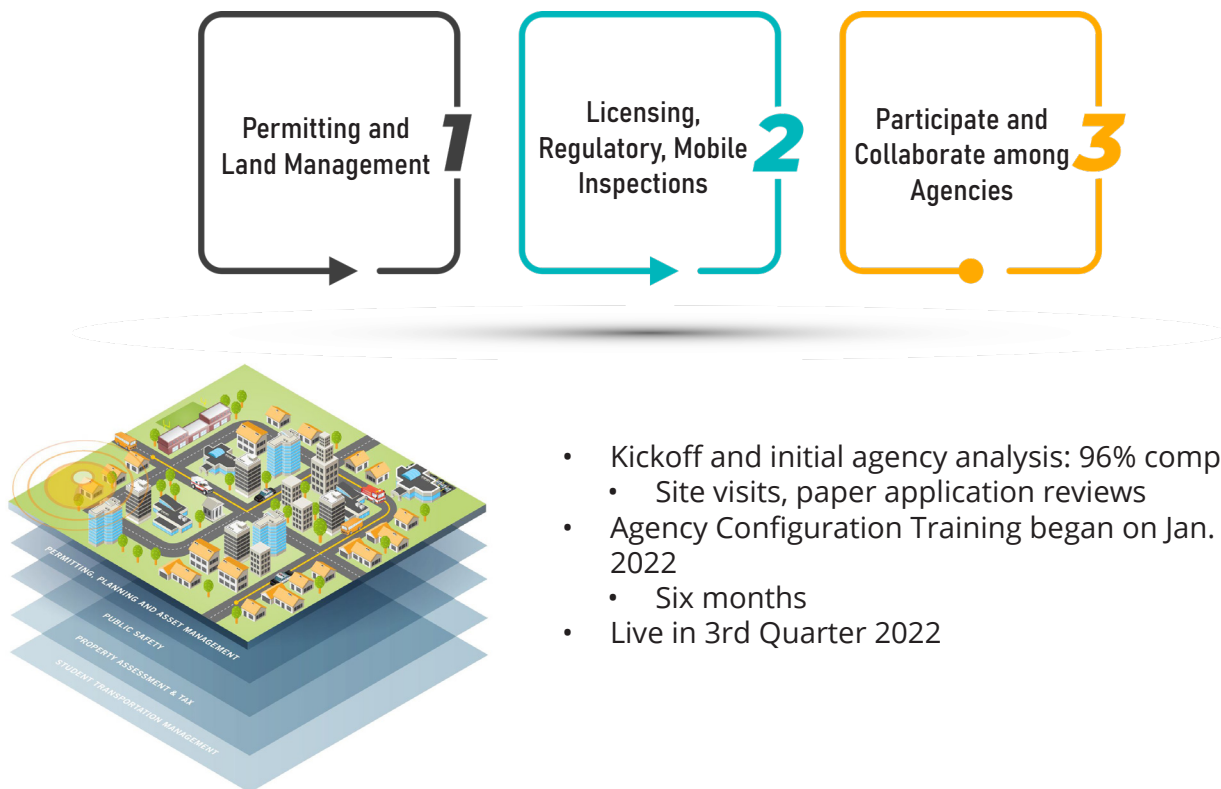
TECHNOLOGY 4 GOALS



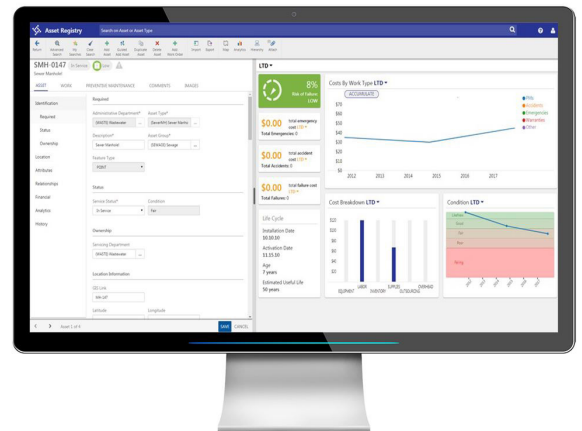
MUNIS



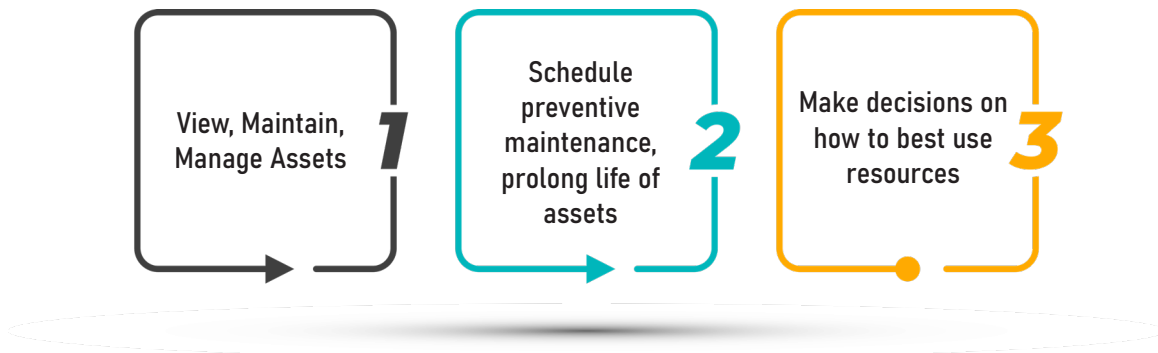
ENERGOV



HUMAN CAPITAL MANAGEMENT

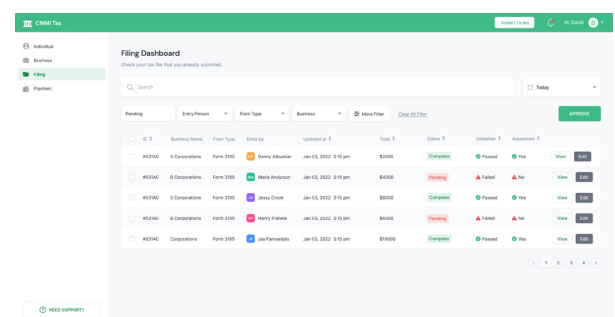
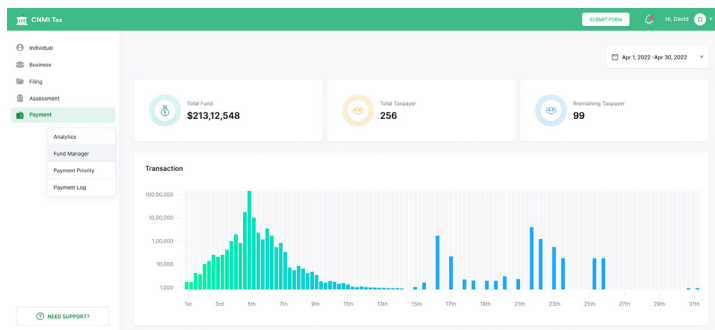
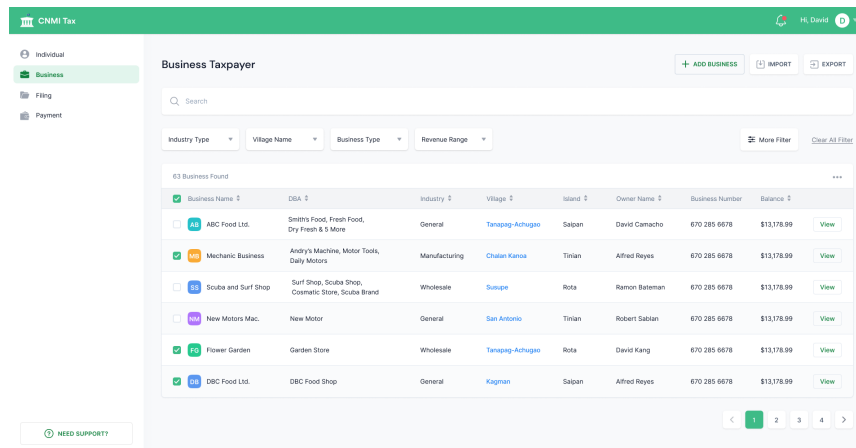
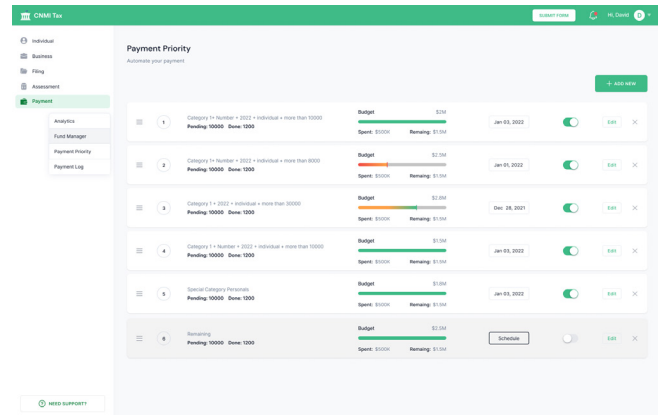


ENTERPRISE ASSET MANAGEMENT



REVENUE MANAGEMENT INFORMATION SYSTEM (RMIS)

- Simplify workflow and review management of tax administration functions.
- Automate the administrative burden and provide officials more time to focus on higher-value activities.
- Improved data quality with manual errors greatly reduced through data validation.
- Streamlined reporting and compliance with integrated dashboards and analytics providing real time data insights.
- Optimized auditing, and collections through process consolidation and data sharing.



Connecting data, processes, and people to make communities safer, smarter, and more responsive to the needs of residents.

HIGHLIGHTS

- Consolidated all Government offices under one Enterprise system
- Created new safe and secure data centers
- Unified network and cybersecurity protocols government wide
- Managed over 9,000 stimulus portal registrations
- Ensuring that Munis, Energov and other software systems are installed, managed, and maintained.



FOCUS ON THE GOALS

1. Put the Customer first
2. Leverage Technology
3. Train our People



COMMONWEALTH OF THE NORTHERN MARIANA ISLANDS
OFFICE OF THE GOVERNOR



CHALLENGES

COVID-19: THE NEW NORMAL

The CNMI Department of Finance is committed to safeguarding the health and safety of all its employees. COVID-19 protocols and restrictions resulted in long lines and difficulty in navigating day-to-day operations particularly for DOF-Divisions who work in small confines. COVID-19 restrictions reduced access to live training programs for DOF employees. These challenges are expected to continue until such time the global pandemic finds resolution.



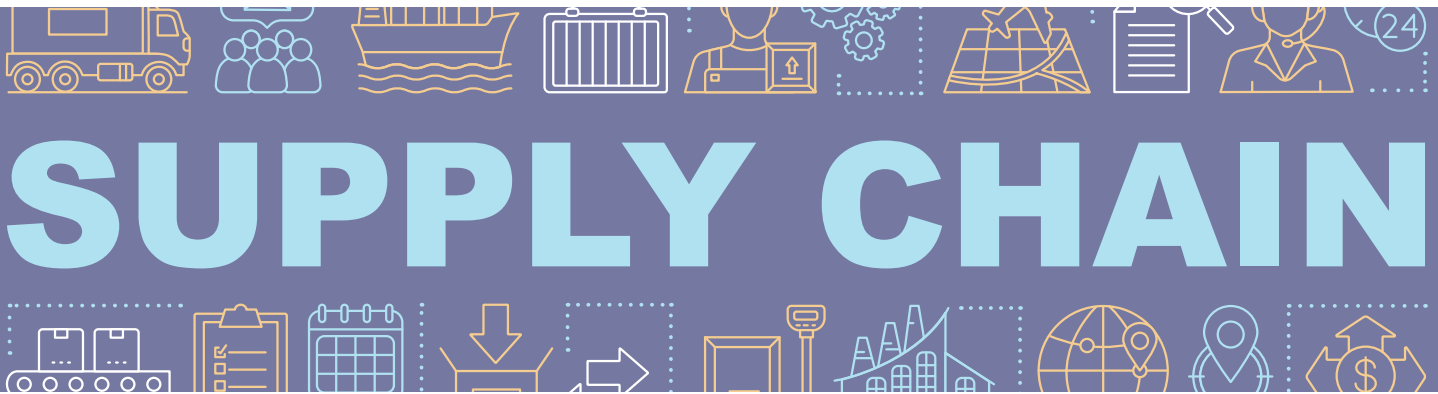
RELIEF ADMINISTRATION

Influx of financial relief aid has increased the volume of work for the Divisions of the Department of Finance. Additional work and responsibilities are required to adequately manage the historic increase in federal funding to the CNMI.



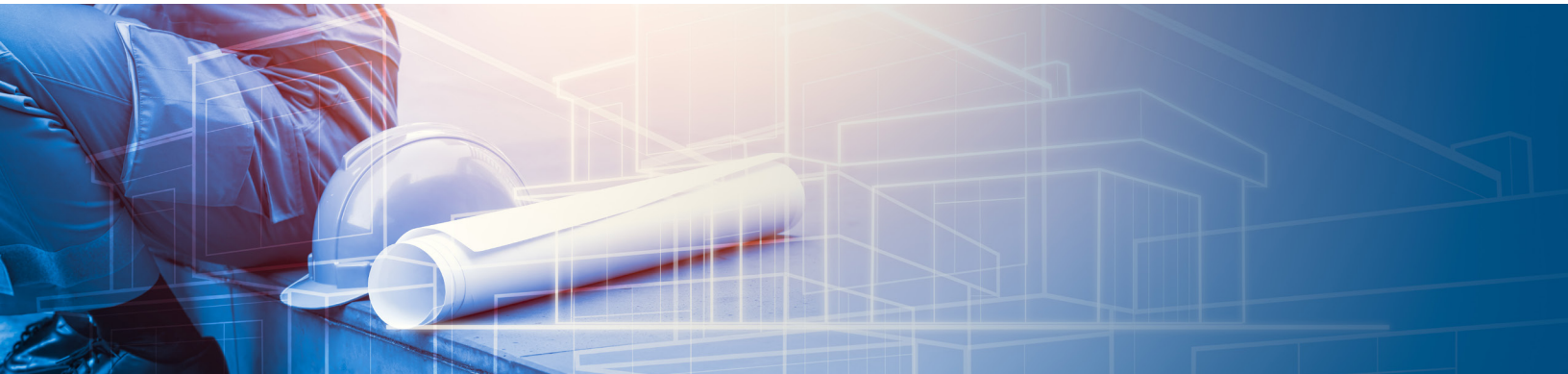
GLOBAL SUPPLY CHAIN

Unprecedented delays, and global supply chain shortages created set backs in Office of Information Technology's progress on implementing system upgrades.



FACILITIES & MAINTENANCE

Physical constraints of limited office sizes created difficulties in navigating day-to-day tasks while adhering to COVID-19 protocols. Some facilities are in desperate need of repair and maintenance. The Division of Procurement Services facility is condemned, the Financial Services facility maintains damage from Super Typhoon Yutu. Due to space limitations and the need for renovation, the Office of the Secretary and Passport Office were forced to relocate to alternative offices spaces.



FUNDING & CAPACITY

The lack of budgetary resources reduce the ability to offer competitive salaries to attract qualified workers.

*Commonwealth of the Northern Mariana Islands
Department of Finance
Annual Report for Fiscal Year 2021*

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